10 TIPS TO MAKE YOUR BUSINESS RESILIENT TO COVID-19

1. **Stay informed**
2. **Identify your core products and services**
3. **Communicate with your employees and customers**
4. **Establish policies for physical distancing and sanitizing workplaces**
5. **Protect employee health**
6. **Plan how you will operate with absent employees**
7. **Prepare your supply chain**
8. **Plan to modify your service delivery to customers**
9. **Apply for crisis assistance to businesses**
10. **Exercise your COVID-19 plan**

5 ADDITIONAL TIPS TO HELP YOUR BUSINESS IF ALREADY IMPACTED

1. **Ask** your creditor, suppliers and others to defer rent payments, or pay in installments.
2. **Build** or modify your existing website or social media site to shift the focus to online sales and remote services.
3. **Contact** your local business associations including Chambers of Commerce to mobilize the local community to support small businesses in your area.
4. **Disaster** support and Government assistance package – Contact government agencies to find out about income support and loans for your employees to maintain their income.
5. **Explore** joining forces with other small businesses in your area to share information and offer mutual support.

For more information go to: [www.undrr.org/bcp-ap](http://www.undrr.org/bcp-ap)
Additional Resources:

Here are some additional useful resources that may be helpful:

- PIPSO – Pacific Business Continuity Plan Templates and Guides
  http://www.pipso.org.fj/resources/guides/

- IFRC – Atlas: Your guide to business resilience (Mobile application for small businesses)
  https://www.preparecenter.org/activities/atlas-ready-business

- IFRC – Business Preparedness Initiative
  https://www.preparecenter.org/activities/business-preparedness-initiative

- ILO - An employer’s guide on managing your workplace during COVID-19

- ILO – The Sustainable and Resilient Enterprises Platform (SRE Platform)
  https://conflictdisaster.org/

- ILO - The six-step COVID-19 business continuity plan

- ITC – Supporting small businesses through the COVID-19 crisis.
  http://www.intracen.org/covid19/

- UNDRR – Is your Business Disaster Proof?
  https://www.undrr.org/publication/your-business-disaster-proof

- WHO - Coronavirus disease (COVID-19) advice for the public: Myth busters

- WHO Information for Employers and Workers
  https://www.who.int/teams/risk-communication/employers-and-workers